

### Annual Report 2021-22

Working for you in local health and social care



# About your Healthwatch

- The local health and social care champion.
- Making sure decision-makers use your feedback to improve care.
- Created in 2013, we are now an independent company.

# How we engaged and supported local people





## Our projects in 2021-22

### Quick look at five projects

- Enter & View visits
- Keeping an eye on things
- Remote mental health support
- Second COVID-19 Vaccine Report
- Cancer services during the pandemic



# We provide the help & information you ask for

### Three examples from 2021-22

#### No ID? No problem

A GP surgery here in Bucks wouldn't register a new resident as a patient as they didn't have photo ID.

#### **Emergency dentist**

A family required an emergency dentist for their small child

#### **COVID** vaccination

A lady called us as she was unable to book her Covid-19 vaccination

# Our priorities for 2022-23

#### Main priorities:

- Health Inequalities
- Primary Care
- Social Care with a particular focus on dementia.

#### We will also take a cross cutting interest in:

- Digital delivery in Health and Social Care
- Community Engagement

# Get in touch

#### Subscribe to our newsletter

#### Other details remain the same:

Email: info@healthwatchbucks.co.uk Website: <u>www.healthwatchbucks.co.uk</u> Twitter: @HW\_Bucks Facebook: Healthwatch Bucks We have a new telephone number!

Call us on 01494 32 48 32

# healthwatch Bucks